



CASE STUDY: Creating Web solutions for Health Payers



Hospital Facilities Contracting Application (HFCA)

Streamlining the contracting process into one easily accessible online location

Challenge

Our client identified a need to build an online contract management application based on the existing Access modules.

The purpose of this application is to be a single-source processing aid for the facility claim processors and to replace a need to review and interpret complicated hospital contracts in a series of complex and only partially automated steps.

Our Solution

- Vicert prepared a detailed system design that included a complete functional prototype that enabled the BSC team to further analyze business process modeling within the application.
- Using the prototype as a starting point, Vicert developed the application that centralizes every aspect of the contracting process into one easily accessible, online location.

- IIS (ASP)
- Oracle

Benefits to the Client

- The application streamlines contracting process, making operations of the human resources more efficient, thus reducing the organization's workload for contractors and approvers.
- Retrieving, storing, and maintaining all the hospital contracts in various locations is now less time consuming and more efficient.
- Eliminated issues with multiple users in Access application increase productivity for the client.

The screenshot displays the 'Edit Contract' interface. At the top, it shows 'Provider Name: ALAMEDA HOSPITAL' and 'Provider ID: 22261092'. Below this are tabs for 'General Information', 'Service List', and 'Version Data'. The main area is divided into several sections: 'Contract Effective Date', 'Contract Cancel Date', 'Facility Type', 'Region', 'County', 'Parent Contract', and 'Scope Hospitals'. There are also checkboxes for 'Stopless Provisions?', 'Exceptions Included?', 'Changemaster Required?', 'CBI Language?', and 'Lessor CBI Language?'. A 'Timely Filing Date' section includes fields for 'Initial Submission', 'Final Appeal', 'COB', and 'Arbitration Days'. At the bottom, there are fields for 'Contract Manager', 'Model Contract Version', and a 'Save' button.